CONSISTENCY MEETING

Date: 5/14/2014

DEPARTMENTAL GOALS:

- 85 90 % 1 DAY TURN AROUND
- 80 85 % CONTRACTOR PASS RATE
- QUALITY INSPECTIONS!
- EXCELLENT CUSTOMER SERVICE!

SAFETY ISSUES:

REMEMBER COUNTY CELL PHONE POLICY, USE ALL APPROVED SAFETY EQUIPMENT ISSUED TO YOU. (i.e. HARDHAT, SAFETY GLASSES, SAFETY SHOES, PPE)

Q: WHY ARE WE HERE? A: TO SERVE THE CUSTOMER

AGENDA ITEMS

- Pool Meg Testing
- Fault Current
- Service Point
- Website Navigation

• Delivering the Message

NEXT MEETING:

Contractors - Wednesday June 11, 2014

Inspectors - Wednesday June 11, 2014